April 15, 2020

A Message from Superintendent Michael J. McGrath

The COVID-19 pandemic has made it necessary for the Police Department to make several changes to our daily operating procedures. The changes were made to protect the public and our officers from the spread of the virus while we continue to provide the highest levels of police service. It is hoped that these changes are short lived, but we will continue to evaluate and adapt our procedures during this evolving crisis.

Our men and women are here serving every day, and we encourage you to call 9-1-1 if you need us. Depending on the circumstances, you might receive a friendly phone call from an officer rather than an in-person response. In other situations, you might be asked to meet the officer outside so that better social distancing can take place. Regardless of the situation, call us, and we will respond accordingly.

You should also know that we have implemented routine sterilization procedures for our equipment and facilities. Our officers are supplied with personal protective equipment (PPE) and hand sanitizer. If warranted, the responding officer(s) will be wearing PPE.

We have also restricted our headquarters to essential business only. Public hours and access to our front counter have been limited. You will not be able to enter our lobby until you are screened via phone by calling our in-house call center at 610-649-1000. Our call center is staffed 24/7, and we strongly suggest that you call and inquire about your needs before coming to our headquarters.

Finally, we have had to postpone or suspend many of our public outreach events and programs. We look forward to the day when we can resume these activities, but for now, we want you to know that we have never felt closer to our community. Your support and assistance have been overwhelming. Social distancing has not impeded the police-community partnership, and this trying time will only make us stronger.

Stay safe!

Sincerely,

Michael J. McGrath
Superintendent of Police