
	LOWER MERION TOWNSHIP POLICE DEPARTMENT Ardmore, Pennsylvania	
	Policy 3.19.2	
Subject:		Distribution:
Lo-Jack Safety Net Program/Quickfind Mainline		All Personnel
Date of Issue:	Expiration Date:	Rescinds:
06-01-2014	Until Amended or Rescinded	Directive: 10-110
References:		
CALEA: N/A; PLEAC: N/A		
By Authority of:		
		Superintendent of Police

PURPOSE

The Lower Merion Police Department's LoJack® SafetyNet™ program, locally marketed as QuickFind Mainline, is a tool to support and assist in the search and rescue of persons with Alzheimer's, Autism, Down Syndrome and/or other medical or disabling conditions that may cause the person to wander from a caregiver. The program is to be considered a tool to support and assist in the search for persons that may wander, and not a replacement of standard operating procedures relating to the search for missing persons. Officers shall also refer to Policy 3.9.3, Missing Persons.

POLICY

It is the policy of this Department to utilize all available resources to locate lost or missing persons. The LoJack® SafetyNet™ system is to be utilized when a subscriber of this service is reported missing from this Department's jurisdiction.

DEFINITIONS

LoJack® SafetyNet™ - A private for-profit company that provides a locator service for people at risk of wandering.

LoJack® SafetyNet™ Search and Rescue System - Equipment specially designed to track and locate radio frequency transmitters known as Personal Locator Units (PLU).

Personal Locator Unit (PLU) - A battery operated device that emits a radio frequency that can be tracked by the LoJack® SafetyNet™ Search and Rescue System. Each PLU emits a unique radio signal and is worn on the subject's wrist or ankle.

LoJack® SafetyNet™ Project Lifesaver Client Management System - An internet data base that provides subscriber information and PLU frequencies. Website address <https://www.lojacksafetynet.com/agency/Index.cfm>. The Department has a general

access logon of - Username: police@lowermerion.org and password: safetynet. The emergency call / support center can be contacted twenty-four hours a day, seven days a week at 877-434-6384. The support center can provide assistance in all aspects of this program.

Program Administrator - The Staff & Inspections Unit Commander will assign a member of the Crime Prevention Unit as the Program Administrator.

PROCEDURE

A. Supervisors Shall:

1. Upon receiving information that the missing person is a client of LoJack® SafetyNet™ will ensure that a trained search operator is dispatched to retrieve the LoJack® SafetyNet™ search equipment, located in the Sergeant's Ready Room, and respond to the scene.
2. Shall serve as the Incident Commander and utilize the information obtained by the trained LoJack® SafetyNet™ search operator to coordinate the search effort.
3. Request additional assistance and resources as deemed necessary. This may include requesting assistance from the Philadelphia Police Department helicopter which is equipped with LoJack® SafetyNet™ system that has a 10-mile search radius.
4. Upon completion of the search / incident, notify the Crime Prevention Unit that the LoJack® SafetyNet™ system was utilized, including the incident number.

B. Police Officers shall:

1. Upon arrival, the assigned officer will verify the enrollment of the missing person and obtain the LoJack® SafetyNet™ client number and transmitter identification numbers which are provided to family members at the time of registration. This information can also be obtained by accessing the LoJack® SafetyNet™ Project Lifesaver Client Management System or by contacting the emergency call center at 877-434-6384.
2. Relay the description of the missing person to the Montgomery County Emergency Dispatch Center, location where the person was last seen, and any other information that may be helpful during the search.
3. Upon arrival of the LoJack® SafetyNet™ equipment, the search will begin in accordance with the training received by LoJack® SafetyNet™.
4. Upon completion of the search, a report will be prepared using the secondary UCR code of 4581.

C. Program Administrator shall:

1. Ensure the equipment battery is kept fully charged.
2. Ensure that the equipment is operated only by fully trained personnel and coordinate the necessary training of personnel so that each squad has a sufficient number of trained members to ensure someone is always available that can conduct a search using the LoJack® SafetyNet™ equipment and website.
3. Ensure that annual testing of the equipment is done and that operators are recertified annually in accordance with LoJack® SafetyNet™ requirements.
4. Upon notification of a LoJack® SafetyNet™ system search, review the incident report and update the LoJack® SafetyNet™ Project Lifesaver Client Management System client page with relevant information such as the location of recovery or any other information that will assist in future searches for the subject.

D. Miscellaneous:

1. Our Department is a locate only department. We are not responsible for registering customers of LoJack® SafetyNet™ nor will our Department participate in the installation, maintenance or battery changing for the PLU units.
2. All inquiries regarding the participation and purchase of this service are to be referred to LoJack® SafetyNet™ at www.lojacksafetynet.com or 1-877-434-6384.
3. All inquiries regarding the installation, maintenance and changing the batteries of the PLU units are to be referred to LoJack® SafetyNet™ at 1-877-434-6384.
4. This equipment may be utilized outside our jurisdiction to locate LoJack® SafetyNet™ clients who go missing in our region. Notify the on-duty/on-call Watch Commander in these instances.

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